

INTERPERSONAL COMMUNICATION SUCCESS

Senior High

Description

Interpersonal means "between people." You use interpersonal skills when you interact with customers, your fellow workers and supervisors. The number one reason people lose their jobs is lack o ability to get along with others. Most interviews will listen for any signs that you are a person who can handle people well. Having good interpersonal skills results in higher success, production of higher profit, gaining business and friendship.

Family and Consumer Sciences Classes

- Family Relations
- Career Planning
- Independent Living

Classroom Activities

- Students participate in practice job interviews.
- Students develop role-plays and participate in role playing to practice resolving conflict.
- Students identify and evaluate effectiveness of communication styles from videos of people discussing problems.
- Students analyze interpersonal communications on a TV show and present it to class.

Class Connection of FCCLA Projects

- STAR Events--Illustrated Talk, Skills for Life, Interpersonal Communications
- Leaders at Work
- Public Relations--Students develop brochures on important interpersonal communications skills.
- Community Service--Students visit elementary schools to teach children about interpersonal communication skills.
- Power of One module Better You or Working on Working--Students complete this module to improve their communication skills.

Resources

- Cool Careers for Dummies (1998) Worldwide, Inc.
- What Color is My Parachute? (1999) Richard Nelson Bolles
- How to Say It At Work (1998) Jack Griffin
- Leaders at Work manual FCCLA
- Power of One manual FCCLA

Connection to Minnesota Graduation Standards

- Write and Speak--Interpersonal Communications